

Our long distance phone service was changed by One Link or USBI without our permission. They called our home early one morning after I had worked a late shift at the Federal Prision and stated they wanted to register us. I told them NO and hung up. So then the gentleman called back and stated he justed wanted to talk to me. He was very rude. He stated that he wanted to register my family for a free vacation. Never once did he state that he wanted to change our phone service. So I gave him the information needed just to get him to live us alone. So when I recieve our monthly phone bill it has all of our long distance service changed without us knowing. After calling Richard at Onelink or USBI (which is suppose to be the manager) he played this recording and never once did the operator state it was to change the phone service. It promoted a free vacation. In converstation with Richard he stated that he would not do anything about this bill and refused to credit it. I have very angry that this can be done in such a devilish way. What about my freedom and rights? This gentleman knew he was wrong in doing this and does not care. He says there is nothing we can do about this. However I have learned about a thing called slamming rights. Thank you, Larry Nelson